

The phone number to dial when accessing the over-the-phone interpretation service:

1-800-889-5921

Starting **July 1, 2019**, the above phone number will be activated and our new vendor, Linguistica International, will provide the service.

Can be used by school staff For IEP meetings, Parent Teacher Conferences or regular communication with parents of students that speak a language other than English.

When you place a call, be ready to provide:

- School district borough number (75X596)
- Language needed (or country if you are not sure of their language)
- Whether or not the call will be for an IEP meeting
- If you will need the interpreter to call the parent or someone on your behalf

New Features:

- 350+ Languages (see attached list)
- Ability to schedule an over-the-phone interpreter in advance
- Dialects may be requested based on region (e.g. Moroccan Arabic, Egyptian Arabic, Yemeni Arabic, etc.)
- Interpreter can call-back if the call is disconnected
- Live coordinator can help determine a parent's language